

**RENTAL AGREEMENT** (See following page for the rental conditions)

**Customer** (present a valid ID)

Name & Surname:

Address:

Credit card number\* \_\_\_\_\_ XXXX

Phone number:

Exp. Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**Rental Bike & Equipment**

**Bicycle:**

- Specialized Sequoia (size .....)
- Trek Domane AL5/AL3 (size .....)
- Trek Dual Sport 2/3 (size .....)
- Trek Powerfly 4 Sport Equ.d (size ..)
- Trek Marlin 5/6/7 (size.....)
- Trek Checkpoint ALR4 (size .....)
- Scott Speedster SE (size .....)
- Lapierre E-Explorer 6.5 LS (size ....)
- Specialized Rockhopper Pro (size...)
- Trek Xcaliber 8 (size .....)
- Trek Emonda SL 5 (size .....)
- Scott Aspect eRide 920 red (size ...)

**Equipment:**

- lock & key (pcs. :.....)
- spare tube
- panniers (pcs. :.....)
- helmet (pcs. :.....)
- pump
- lights (pcs. :.....)
- rear rack
- Other: .....
- tire repair set
- multi tool (allen keys)
- phone holder (pcs. :.....)

**Pick-up & return**

Pick-up date:

Place:

Time:

Return date:

Place:

Time:

Other agreements: .....

**Costs for non-returned or damaged accessories/gear**

- Saddle bag € 10
- Lock/key € 65
- Ortlieb Pannier € 60 each
- Rear derailleur hanger € 30
- Tire lever € 2
- Pump/multitool € 15
- Saddle € 50
- Rear derailleur € 50
- Tire repair kit/spare tube/repair spray € 4
- Helmet € 30
- Handlebar tape € 15
- Front derailleur € 40
- Tire € 35 each
- USB flashlights € 12 each
- Wheels € 150 each
- Chain € 40
- Carbon fork € 250
- Shifter € 150-205

**Costs for non-returned bikes (in case of theft or total damage)**

- Trek Marlin 5/6/7: € 644/744/954
- Trek Domane AL5: € 1,350
- Trek Dual Sport 2/Stagger: € 744/844
- Scott Aspect eRide 920 red € 3,399
- Specialized Sequoia: € 1,400
- Trek Checkpoint ALR4: € 2,000
- Trek Powerfly 4 Sport Equipped € 3,799
- Trek Emonda SL5 Disc € 3,099
- Specialized Rockhopper Pro: €1,100
- Trek Xcaliber 8: € 1,389
- Lapierre E-Explorer 6.5 LS € 3,199
- Bosch Battery Charger € 130

Total rental fee (VAT incl.) € \_\_\_\_\_

Security deposit: € \_\_\_\_\_ by  credit card\*  PayPal

Down-payment received: € \_\_\_\_\_

\*MasterCard or Visa only.

**Date:** ..... **Signature of the hirer:** .....

The customer declares to have read and accepted the rental conditions and our do's and don'ts for bike rentals stated on the following pages. The customer also declares that the rental bike is in good working order. If the customer does not respect this rental contract, the hirer reserves the right to invoice the sums due for the lack of revenue and / or administrative charges. The customer accepts that upon return of the bike, the hirer will only check the general conditions of the bike while the mechanic will make a thorough check on the following working day. Any damages found by the mechanic will be notified to the customer via email and deducted from the security deposit.

**Date:** ..... **Signature of the customer:** .....

**GENERAL RENTAL CONDITIONS & LIABILITY WAIVER**

### 1. Reservation, rental duration, pick-up / return, cancellation

The rental fee is due in full in advance to hire the bike. The rental will be confirmed only upon reception of the down-payment. The customer must be at least 18 years old and is required to collect and return the bicycle to the place and at the time agreed on with the hirer. The customer must notify any delays or changes to the hirer and agree on a new place and time for collection according to the availability of the hirer. If the hirer has no news from the customer within 30 minutes of the start of the rental, the rental will be considered cancelled, the paid amount retained as cancellation fee and the bike made available for new rentals. Any changes to the rental duration must be agreed in writing with the hirer and any extra cost for rental extensions is due upon return of the bicycle. Customers must inform the hirer if they wish to return the bike earlier than initially agreed on, but the remaining rental days won't be refunded. The customer must return the bicycle with all the equipment and in the same condition in which it was delivered (cf. Par.3). The customer can cancel the reservation only after written agreement with the hirer. The down-payment made by the customer will be retained as a cancellation fee.

### 2. Liability waiver

The responsibility of the hirer is limited to gross negligence on their part. When the rental bike is picked up, the customer recognizes the correct functioning of the bike and the absence of damage. If the customer finds any damage or malfunction related to the bike or equipment, he is required to immediately notify the hirer and to note it on the rental contract. In case of any malfunction the hirer is not responsible in any way and does not recognize any compensation to the customer. By signing the contract, the customer releases the hirer and their affiliates, officers, agents, and employees from any liability or claims for injury, illness, death or loss of or damage to property which the customer may suffer while renting and using a bicycle from the hirer. It is the customer's duty to take out any necessary insurance if he rents the bike without purchasing a tour package.

### 3. Customer responsibility / security deposit

The customer is the person indicated in the contract. The transfer of the bicycle to third parties or the use during competitions or sporting events is not allowed. With the rental of the bicycle, including equipment and bike lock, the customer assumes responsibility for all the rented goods. The customer undertakes to treat the bicycle with care and in compliance with the technical regulations and to park it only in a safe place in a state of blockade; the customer is responsible for any damage caused to the bicycle and violations of the contract. The customer is obliged to return the bicycle and all the accessories/equipment in the same condition in which they were delivered, except for the normal wear and tear (mud, dirt, minor scratches on aluminium and steel parts are considered normal wear and tear; scratches on carbon frames may incur charges depending on the entity of the damage). The amount of the security deposit will be blocked at the time of delivery by pre-authorization on the customer's credit card (MasterCard or Visa) or via PayPal in advance. After the return of the bicycle with all the accessories in the same state in which it was delivered to the customer, the deposit will be released within 48 hours by the hirer, after a thorough check-up made by the bike mechanic. If the customer lodged the security deposit by card the funds may return to the card within a few days depending on the customer's bank.

### 4. Use of the rental bike / limitations

Customers must know how to use a bicycle and how to repair a flat tire if necessary. Punctures are not covered by the hirer's assistance service. Any improper use of the bicycle is strictly forbidden including the transport of persons on the rack, overloading the bicycle, crossing obstacles, transporting the bicycle on buses or vehicles which are not equipped with specific racks which avoid damages to the bicycle. The customer must comply with the Italian traffic regulations and refrain from using the bicycle under the influence of alcohol or drugs. If the customer plans to transport the bike by car he/she must inform the hirer to allow them to verify if the vehicle is suitable for transporting a bicycle in a safe manner to avoid damages. **Riding before sunrise or after sunset is not allowed** for security reasons. The lights provided do not grant visibility in all conditions.

### 5. Damages to the rental bicycle and equipment

Any damage to the bike must be reported immediately to the hirer. In case of non-culpable damage due to a malfunction of the bike or of a component, these will be resolved by the hirer and, if necessary and where possible, a replacement part or bicycle will be delivered to the customer. If the bicycle is damaged by an accident, the customer is in any case obliged to have the accident recorded by the police. In autonomous accidents, the customer is personally responsible for damage caused to the bicycle and to third parties. The customer is liable for damages caused by negligence and intentionality (scratches, damage caused by the fall of the bicycle, etc.) and damages deriving from the violation of the rental contract. **The bicycle can only be repaired with the prior consent of the hirer, otherwise the customer bears the repair costs as well as any additional costs that may arise from improper repair works.** In case of damage, the customer must pay the damage in full in cash (Euro), by bank card or by credit card (MasterCard or Visa).

### 6. Theft / Loss

The customer is responsible of the bicycle and all the equipment for the entire duration of the rental. Any theft of the bike or accessories must be reported immediately to the hirer and reported to the police. In the event of bicycle theft or accessories, the customer must pay the hirer an amount equal to the list price of the goods that were stolen, most of which are listed on the contract.

### 7. Use of images

Customers booked on tours or renting gear grant the hirer permission to take photographs or film recordings for promotional use on their website, social media channels and other media, without remuneration now or in the future. Customers agree to assign all right, title, and interest they may have in or to any media in which their likeness might be used to the hirer according to the privacy policy on [sicilycycling.com](https://www.sicilycycling.com).

### 8. Further agreements

Further agreements or any changes to this contract must be agreed in writing. The hirer reserves the right to amend these T&Cs at any time. The client authorizes the hirer to process the data according to the provisions of the EU privacy regulations (GDPR).

Hirer: Ciclabili Siciliane | Sicily Cycling | Bike Rental Sicily by Inspiring Tours Soc. Coop.

Via Divisi 52 – 90133 Palermo

Ph. +39 333 1358 769 | Vat No. IT06584850827

## DO'S & DON'TS FOR BIKE RENTALS

We trust you to handle our bike and gear with care. Here are a few simple rules for an enjoyable bicycle trip with our rental bikes.

### BE SAFE

Always comply with the **traffic regulations**.

Always ride in **single line**.

Always use a **helmet**.

**Secure your luggage** on the bike and make sure there are no loose straps that can get into the spokes and all hooks on your panniers are attached correctly to the rack.

**Never** change the **bike settings** other than the saddle height.

### PREVENT THEFT

**Never** leave the bike unattended.

**Always** keep the bike in a **safe deposit overnight** inside a locked room (no common areas, courtyards, gardens).

If you need to lock the bike for a quick bite or coffee, always **lock the bike to a rack** or similar object that is **cemented** to the ground or to a wall.

**Never** lock the bike to another bike or a **removable** object.

### PREVENT DAMAGES

**Never** tie your **lock to the frame**, store it in your bags or panniers to avoid scratches.

**Do not transport the bike** on vehicles without specific racks, such as **busses or cars**.

Do not use **handlebar bags** to avoid damages to the frame and the cables.

In case of **mechanical issues** contact us before trying to fix anything or going to a bike repair shop. We will indicate our trusted mechanic in the surroundings.

Do not wash the bike, especially not with high pressure water or detergents. If you need to remove mud, only use low pressure water.

Keep the bike away from salt water.

**Do not overload** the bike. Every bike model has a specific weight limit which must not be exceeded.

By my signature, I acknowledge that I have read, understand, and agree to the conditions outlined above.

Date

Signature